

Dear Boatsense,

I have rarely encountered a business that works harder at customer satisfaction than Boatsense Solutions. From my very first phone inquiry, your employees were courteous, professional, and knowledgeable. When I got my unit, your Technical Support personnel walked me through the installation on my 42' Kadey-Krogen trawler CREOLA step by step. And at one point when I struggled to figure out why I could not communicate with my unit, they monitored my signal strength as I moved the unit around in my pilot house. The problem had been interference from an unshielded electrical cable hidden behind a bulkhead. I would never have been able to figure this out without the help of Tech Support! My unit has functioned flawlessly since.

But the story doesn't end here. I brought CREOLA to the Bahamas last month to enjoy some island cruising but my work schedule has required that I travel back and forth sometimes leaving CREOLA unattended on an out island mooring for weeks at a time. One call to Boatsense Solutions and my unit was activated for international roaming! Now I can 'talk' to my baby any time day or night from the comfort of my home. If CREOLA's battery runs low, if the bilge pump starts cycling, if CREOLA breaks loose her mooring, or if there is an intrusion, my Boatsense unit sends me a text message with a sound alert. I can then pick up the phone and call the cell phone of a local Bahamian friend, tell him what's up, and if necessary tell him where I have hidden a key.

Talk about peace of mind! Try to pull this off without a Boatsense monitor and you'll be living on Roloids. Thanks for a great product and even better support.

Your very satisfied customer,

Ben deBoisblanc
M/V CREOLA
New Orleans, LA