

Limited Warranty

All Boatsense Solutions products are warranted to be free from defects in materials or workmanship for one year from the date of purchase. Within this period, Boatsense Solutions Inc. will, at its sole option, repair or replace any components which fail in normal use. Such repairs or replacement will be made at no charge to the customer for parts or labor, provided that the customer shall be responsible for any transportation cost. This warranty does not cover failures due to abuse, misuse, accident or unauthorized alterations or repairs.

THE WARRANTIES AND REMEDIES CONTAINED HEREIN ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, WHETHER EXPRESS, IMPLIED OR STATUTORY, INCLUDING ANY LIABILITY ARISING UNDER ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, STATUTORY OR OTHERWISE. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, WHICH MAY VARY FROM STATE TO STATE.

IN NO EVENT SHALL BOATSENSE SOLUTIONS BE LIABLE FOR ANY INCIDENTAL, SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES, WHETHER RESULTING FROM THE USE, MISUSE OR INABILITY TO USE THE PRODUCT OR FROM DEFECTS IN THE PRODUCT. SOME STATES DO NOT ALLOW THE EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

Boatsense Solutions retains the exclusive right to repair or replace the product or offer a full refund of the purchase price at its sole discretion. SUCH REMEDY SHALL BE YOUR SOLE AND EXCLUSIVE REMEDY FOR ANY BREACH OF WARRANTY.

Procedure for Claims Under Limited Warranties

To obtain warranty service, an original or copy of the sales receipt from the original retailer is required. Online auction confirmations are not accepted for warranty verification, and Boatsense Solutions will not replace missing components from any package purchased through an online auction. Boatsense Solutions retains the exclusive right to either repair or replace the unit with a "newly-overhauled" (NOH) unit or new unit at its sole discretion. The same policy shall apply to software.

Please complete these two easy steps:

STEP 1: Contact Boatsense Solutions Technical Support to receive an RMA number.

E-mail Boatsense Solutions Technical Support Specialists to describe the problem you are experiencing and request a Return Material Authorization (RMA) tracking number. In addition to your original sales receipt, you will need to provide the unit's serial number (if available), your return shipping address, and a daytime telephone number.

E-mail: techsupport@boatsensesolutions.com

STEP 2: Ship the unit, along with the RMA number, to Boatsense Solutions.

Once you have received the RMA number, securely package the unit and ship it (insured) to the following address:

Boatsense Solutions Inc.

1 Shore Rd.

RMA Number: (insert your RMA number here - see above)

Edgecomb, ME 04556